

CURRICULUM VITAE

PERSONAL INFORMATION

Name **MASTORA, Anna**
E-mail `mastora-at-ionio-dot-gr, mastora.anna-at-gmail-dot-com`
Nationality Greek

WORK EXPERIENCE

- Dates (from-to) **July 2009 – today**
- Name & address of employer Secretariat General of Communication - Secretariat General of Information
11, Fragoudi and Al. Pantou St., Kallithea, GR-101 63
- Position held Librarian
- Main activities & responsibilities Collection management, Cataloguing, Reference desk

- Dates (from-to) **June 2006 – today**
- Name & address of employer National Center of Public Administration and Local Government
211, Pireos str., GR - 177 78, Tavros
- Position held Teaching personnel
- Main activities & responsibilities Training school librarians on “ABEKT” library automation software in the context of the “School library management using Computer and Communications Technologies” courses

- Dates (from-to) **March 2005 – December 2008**
- Name & address of employer National Documentation Centre/ National Hellenic Research Foundation
48, Vass.Constantinou Ave, GR – 116 35, Athens
- Position held Metadata Librarian
- Main activities & responsibilities Repository team: Participation in the setup of the NHRF Institutional Repository and a Humanities Subject Repository

- PANDEKTES programme: Digital Treasure of Greek History & Civilization Resources (Consultancy, guidelines and work schemes concerning homogenisation of data, Standards selection & adaptation, Metadata structure, Records production and quality control)

- “ABEKT” Library Automation Software: development & support team: Recommendations for software development, Teaching of library tools & users training, Software installation, Users support

- Dates (from-to) **April 2002 – August 2003**
- Name & address of employer National Documentation Centre/ National Hellenic Research Foundation
48, Vass.Constantinou Ave, GR – 116 35, Athens
- Position held Software development librarian
- Main activities & responsibilities “ABEKT” Library Automation Software: development & support team Recommendations for software development, Teaching of library tools & users training, Software installation, Users support, Data conversion from MS Access to UNIMARC &

UNIMARC Authorities, Quality control & recommendations for a Z39.50 web gate, Online Help files writing (Greek & English)

- Dates (from-to)
- Name & address of employer
- Position held
- Main activities & responsibilities

April 2001 – July 2001

National Documentation Centre/ National Hellenic Research Foundation

48, Vass.Constantinou Ave, GR – 116 35, Athens

Cataloguer (part time job)

Metadata entry of PhD dissertation theses in the "ABEKT" Library Automation Software for the National PhDs Archive (implementation of UNIMARC & UNIMARC Authorities standards)

EDUCATION & TRAINING

- Dates (from-to)
- Name and type of organization
- Title of qualification

October 2007 – today

Department of Archive and Library Sciences, Ionian University (<http://www.ionio.gr/tab/> in greek)

PhD candidate (supervisor: Dr. Sarantos Kapidakis)

Fields of interest: Information retrieval, Query formulation & reformulation, User behaviour, Sense making, Digital libraries

- Dates (from-to)

- Name and type of organization

September 2003 – September 2004

Graduate School of Informatics, Department of Computer and Information Sciences, University of Strathclyde in Glasgow, UK

(<http://www.strath.ac.uk/cis/courses/mscpqdiinformationmanagementpostgraduate/>)

- Title of qualification

MSc Information Management

- Dates (from-to)

- Name and type of organization

March 1998 – April 2002

Library studies department, School of Administration and Economy, Technological Educational Institute of Athens

(<http://www.teiath.gr/sdo/lis/lisgr/index.php> in greek)

- Title of qualification

Bachelor in Library studies

PUBLICATIONS

Conferences

Mastora, A., Monopoli, M. and Kapidakis, S. (2008) "Term selection patterns for formulating queries: a user study focused on term semantics", *3rd International Conference on Digital Information Management (ICDIM)*, London, November 13-16, 2008

Monopoli, M. and Mastora, A. (2008) «Evaluation of Subject Based Information Portals: A Case Study », *17th Conference of Greek Academic Libraries, Ioannina*, 24-26 September, 2008

Mastora, A., Monopoli, M. and Kapidakis, S. (2008) "Exploring query formulation and reformulation: a preliminary study to map users' search behaviour", In: *B. Christensen-Dalsgaard et al. (Eds.): ECDL 2008, LNCS 5173, pp 172-184, 2008* (poster)

Mastora, A., Kapidakis, S. and Monopoli, M. (2007) "Exploring users' online search behaviour: a preliminary study in a library collection", *2nd DELOS Conference on Digital Libraries*, Pisa, Italy, December 5-7, 2007

Peer-reviewed journal

Dudek, D., Mastora, A. and Landoni, M. (2007). Is Google the answer? A study into usability of search engines. *Library Review*. 56 (3), p224-233

OTHER WORKS

- Newsletter Mastora, A. (2006) "Library reference desk and search engines", *Public libraries in motion, issue 4, p6-9* [translated titles from greek, content in greek]
- MSc thesis Mastora, A. (2004) "Looking for a new methodology for evaluating search engines", Unpublished MSc thesis, University of Strathclyde
- BA essay Mastora, A. (2002) "The EU "Telematics for libraries" programme": goals, results and practices in the greek reality" Unpublished BA essay, Technological Educational Institute (TEI) of Athens [translated titles from greek, content in greek]

PERSONAL SKILLS & COMPETENCES

MOTHER TONGUE

GREEK

OTHER LANGUAGES

ENGLISH (EXCELLENT KNOWLEDGE)

FRENCH (GOOD KNOWLEDGE)

TECHNICAL SKILLS & COMPETENCES

FEBRUARY 2008 – TODAY (WEBSITE ADMINISTRATOR)

LABORATORY ON DIGITAL LIBRARIES AND ELECTRONIC PUBLISHING
(Department of Archive and Library Sciences, Ionian University)
<http://dlib.ionio.gr/en/index.htm>

OCTOBER 2001 – MARCH 2002 (Mandatory Training in partial fulfillment of the BA degree)

National Documentation Centre/ National Hellenic Research Foundation

48, Vass.Constantinou Ave, GR – 116 35, Athens

Cataloguer

Metadata entry of PhD dissertation theses in the "ABEKT" Library Automation Software for the National PhDs Archive (implementation of UNIMARC & UNIMARC Authorities standards) and use of ABBYY FineReader Pro5 software for Optical Character Recognition (OCR)

JANUARY 1998 – MARCH 1998

Centre for Continuing Education

Programme "Computer skills" (100 hours) (MS-Dos, WINDOWS, MS WORD, MS EXCEL, MS ACCESS)

ARTISTIC SKILLS & COMPETENCES

Piano (Theory and Solfege – 7 years)

Traditional Greek dances (5 years)

ADDITIONAL INFORMATION

Receipt of State Scholarship for postgraduate studies (2003-2004)

Receipt of State Scholarship for highest grades during the bachelor degree (1999)